

Terms and Conditions

The present General Terms and Conditions govern all transactions concluded on and through the website of LaPosha. Visiting the website, placing an order via the website or buying an item via the website holds acceptance of these Terms and Conditions.

1. Placing an order

All transactions concluded through this website are governed by the present General Terms and Conditions and all additional policies, such as e.g. the Privacy Policy and the Return Policy.

Placing an order on this website results in a binding sale between you as a Customer on the one hand, and LaPosha on the other hand. Your order is placed definitively by completing the final step of the order process, more particularly by clicking on "Buy now".

Each Party has the right to cancel the sale in case of a material breach by the other party of the present General Terms and Conditions.

2. Terms of payment

After submitting your order, you will be directed to the secure payment page of our website. Payment can be made through: Bancontact, Visa, Mastercard, American Express, ING, KBC & Belfius pay buttons.

Upon payment, you'll receive an electronic order confirmation.

LaPosha has the right to cancel the sale if the payment is not made in time or appears to be fraudulent.

INTERNATIONAL CUSTOMERS: Please note that we cannot be held responsible for currency fluctuations between the price announced in Euros on our website and the currency of your credit card or bank account.

3. Product Information

We do our utmost to ensure that the product descriptions, product pictures, colours and product information are as accurate as possible. However, LaPosha does not guarantee that the product descriptions and other content of this website is fully accurate, complete, reliable, up-to-date or error-free. In case a product offered by LaPosha should not meet the description, your sole remedy is to return it in unused condition, subject to prior written notice addressed to info@laposha.com and this within a term of 7 (seven) days upon the day of receipt of the item.

4. Prices

All prices are expressed in Euro and include V.A.T. Shipping costs are not included and always come at the expense of the customer.

5. Shipping

Order processing and Shipment

All orders will be processed the next working day. All shipments have a track and trace code that will be provided to the customer by email. In addition, all shipments are insured against loss and damage until the moment of delivery. As we enter into an insured shipping contract with the carrier, the risks and perils pass on to you, the receiver, as soon as we hand over the package to the carrier.

Shipping costs

The standard shipping costs in Europe amount to €25.00. Shipping costs to the rest of the world are €45.00.

It takes approximately 5 to 6 working days to deliver your order in Europe (exclusive of public holidays). When you are not present to take the delivery, the carrier will leave instructions on how to reschedule your delivery.

Note that LaPosha cannot be held liable for delays in transport due to the functioning of the carrier.

LaPosha cannot redirect orders once they have been dispatched. Neither can we change the address for a redelivery when you are not present to take delivery of your order.

We cannot be held liable for any delays in the delivery caused by e.g. strike, force majeure, custom clearance processes, etc.

Import taxes, custom duties and other charges

Orders shipped outside the European Union may be subject to import taxes and/or custom duties or other charges imposed by the authorities in the country of destination. These taxes, duties and charges come to the expense of the customer and will in no event be paid by LaPosha.

You can contact the customs office of your country to determine the additional costs, prior to placing an order.

6. Returns

You are not quite satisfied with the bag/accessory you bought? No worries! Read the procedure below to return the item for money back.

Send an email to info@laposha.com with 7 (seven) days upon the day of receipt. Clearly mention the order number and the reason why you return the item. LaPosha reserves the right to refuse any return based on an unjustifiable reason. In all events, return requests will not be accepted after the 7-days' period has expired.

The return shipping costs shall be covered by the customer. We advise you to use a registered carrier company that provides proof of delivery.

Refunds will be made within 14 (fourteen) days after LaPosha has received the return package. All refunds will be made by crediting the credit card or the bank account of the person who paid for the item.

INTERNATIONAL CUSTOMERS: Please note that we cannot be held responsible for currency fluctuations that occurred between the moment of initial payment and the day of crediting your credit card or bank account. LaPosha will not cover any potential losses due to currency fluctuations.

INTERNATIONAL CUSTOMERS: Import duties in Belgium and other taxes, if any, on the return shipment will be at the customer's expense.

Return address: LaPosha – Biestlaan 3 – 8930 Menen-Lauwe – Belgium

IMPORTANT: returns will only be accepted in case the following is strictly respected:

- you include the acceptance of return that LaPosha has sent to you by email.
- the return item corresponds to the product description that was listed on our website and does not show any signs of additional wear.
- the original packaging, paper and documents are included and are in good condition.

7. Disclaimer of warranties and limitation of liability

LaPosha makes all possible efforts to offer its customers the best products available on the second-hand market. Preloved means pre-used, therefore LaPosha cannot be held responsible for visible signs of wear.

LaPosha buys the second-hand items in good faith from well-known traders. In the unlikely event that we should miss out on a non-authentic item, the customer's sole remedy is returning the item for money back to LaPosha according to the provisions of our return policy..

LaPosha does not take any responsibility whatsoever, implicit or express, as to the operation of this site or the information, the content, the materials and the products listed on the site. Visitors to the site expressly agree that the use of the site is at their sole risk and peril. In accordance to the full extent laid down by the laws in force, LaPosha disclaims all warranties, express or implied, including, but not limited to, implied warranties of merchantability or fitness for a particular purpose. LaPosha cannot guarantee that the use of the site, the servers or emails sent are free of viruses or other harmful elements. Therefore, LaPosha will be not held liable for any damage whatsoever resulting from the use of this site.

LaPosha reserves the right to make changes to the General Terms and Conditions, its website and policies at any moment in time.

8. Intellectual property

All content on this website is copyright. Any reproduction or distribution of the any of its contents is strictly forbidden.

9. Disputes

Disputes resulting from your visit to the LaPosha website or a sale or transaction through this website shall be submitted to the competent Belgian court.

10. Applicable law

All transactions between the customer on the one hand and LaPosha on the other hand are solely governed by the Belgian law. Only the courts of Kortrijk, Belgium, will have exclusive jurisdiction.

In case a provision of the present General Terms and Conditions should be null and void, the validity of the remaining provisions shall remain in effect.

11. Privacy Policy

By accepting the present Terms and Conditions, you also agree to our Privacy Policy.