

Privacy Statement

LaPosha, located at Biestlaan 3 8930 Menen-Lauwe Belgium, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

<https://www.laposha.com>

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Yasmine Lefevre is the Data Protection Officer of LaPosha. She can be reached via

info@laposha.com

Personal Data that we Process

LaPosha processes your personal data by using our services and/or by you providing them to us yourself. Below you will find an overview of the personal data we process:

- First name and surname
- Address details
- Telephone number
- E-mail address
- Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone.
- List of customer contact details via an app
- Bank account number
- IP address

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect information about website visitors under the age of 16. Unless they have parental or guardian permission. However, we cannot verify whether a visitor is over 16 years of age. We encourage parents to be involved in their children's online activities in order to prevent the collection of information about children without parental consent. If you believe that we have collected personal information about a minor without that consent, please contact us at info@laposha.com and we will delete that information.

For what purpose and on what basis we process personal data

LaPosha processes your personal data for the following purposes:

- Processing your payment
- Sending our newsletter and/or advertising brochure
- To be able to call or e-mail you if this is necessary in order to carry out our services
- Inform you about changes to our services and products
- Offer you the possibility to create an account

- To deliver goods and services to you
- LaPosha analyses your behaviour on the website in order to improve the website and tailor the range of products and services to your preferences.
- LaPosha also processes personal data if we are legally obliged to do so, such as data we need for our tax return.

Automated decision making

LaPosha does not take decisions on the basis of automated processing on matters that could have (significant) consequences for individuals. These are decisions made by computer programs or systems, without the presence of a human being (for example, a LaPosha employee).

How long we keep personal data

LaPosha does not keep your personal data longer than is strictly necessary to fulfil the purposes for which your data are collected. We apply the following retention periods for the following (categories of) personal data: statutory periods.

Sharing personal data with third parties

LaPosha will not sell your details to third parties and will only provide them if this is necessary for the execution of our agreement with you or to comply with a legal obligation. We enter into an agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. LaPosha remains responsible for these processing operations.

Links to external sites

Our services may contain links to external sites that are not operated or controlled by us. When you click on a third party link you will be directed to that third party's site. We advise you to read that third party's Privacy Policy and Terms of Use.

We have no control over, and are not responsible for, the content, privacy policies and/or practices of any third party, their sites, products or services.

Cookies

LaPosha uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone the first time you visit this website. LaPosha uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered.

These cookies are also used to make the website work properly and to optimise it. In addition, we place cookies that track your surfing behaviour so that we can offer customised content and advertisements. On your first visit to our website, we already informed you about these cookies and asked permission to place them. You can unsubscribe from cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously stored via your browser settings. It should be noted that some of the functionalities of our website may no longer function properly.

Visitors who continue to browse our website without changing cookie settings agree to LaPosha's use of cookies.

Cookies are also placed on this website by third parties. These are, for example, advertisers and/or social media companies.

Google Analytics

We use Google Analytics to track how visitors use our online service. After 26 months the data is automatically deleted.

Google Sign-In

It is possible to register and log in via your Google account. If you make use of this possibility, LaPosha will have access to some profile information (such as ID, name and email address). LaPosha will use this information to verify your identity and complete your LaPosha profile. Your information will not be shared with third parties, and you can withdraw your consent to this access at any time from your Google Account settings.

[Viewing, Modifying or Deleting information](#)

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your possible consent to the data processing or object to the processing of your personal data by LaPosha and you have the right to data portability. This means that you may submit a request to us to send the personal information we hold about you in a computer file to you or another organisation you have named. You may send a request for inspection, correction, deletion, data transfer of your personal data or a request to withdraw your consent or objection to the processing of your personal data to info@laposha.com. To ensure that the request for inspection has been made by you, we ask you to enclose a copy of your proof of identity with the request. In this copy, make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Burgerservicenummer (BSN)/number in the National Register black. This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks. LaPosha would also like to draw your attention to the fact that you have the possibility to file a complaint with the national supervisory authority, the Personal Data Authority.

How we secure personal data

LaPosha takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised modification. If you have the impression that your information is not properly secured or there are indications of misuse, please contact our customer service or at info@laposha.com.